



## Caroline Richardson One Medical Group

Caroline Richardson is Learning and Development Director at OneWorkforce. Caroline is an experienced leader with operational and HR management experience having worked across a number of industries including retail and healthcare.

Her passion lies in empowering those around her through coaching, training and mentoring to achieve their full potential. Caroline is an accredited ILM (Institute of Leadership and Management) Trainer (Advanced PTT certificate) and facilitates courses to new and established healthcare workers across the country with a fresh, energetic and enthusiastic approach. Working alongside the OneMedicalGroup Human Resources team, Caroline understands the operational challenges that healthcare providers face every day and has designed courses to help practices and providers to deliver efficient and effective services that meet patient and client need



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