The Starship “Social Enterprise”: To boldly go......

The Powys Experience: “It’s life; but not as we know it Jim”
We are Borg:
Impulse Power to Warp 5

95% of all care is accessed in Primary and Community Care. A 1% change in P&CC results in a 20% change in Secondary Care.

Inaccessible P&CC services lead to avoidable pressure in other parts of the care system.

An increasingly unsustainable workload for GPs leads to an increasingly unacceptable delay in accessing services.
Entering the Alpha Quadrant

Community Health Initiatives

CHFG

North PC Cluster

Mid PC Cluster

South PC Cluster

Directorate

Primary Health & Care Services Delivery

GP Networks etc

Community Health & Care Services Delivery

Localities etc

Secondary Health & Care Services Delivery

Wales & England

Pathways (population segment based)

Community Health Initiatives
30 Primary Care GPs

- Guided by the Social Business Wales team from the Welsh Government’s Wales Co-operative Centre:
  - Company set up & obligations, training on the roles of directors etc
  - Business planning & financial governance etc
  - Social aims – improve the health and quality of the lives of people living in South Powys and surrounding areas, through the promotion of healthy living and the provision of local and effective health, social care and wellbeing solutions.
  - Collaboration & sustainability of primary and extended care within the locality
Red Kite: The new space station

CIC

Secondary care
- Dermatology
- Frailty – COE consultant
- Speciality Nurses

Primary Care Services
- Nurse Triage
- HCA Frail and Elderly
- Pharmaceutical Support Team
- Data Outcome Co-ordinator

Secondary care
- GMS
- Non GMS
- Enhanced Services SLA

Home Care Re-ablement Services

Community
- Health and Wellbeing Centre
“Bridge to ships crew”: The Triage Model

Arrival
- Patient Walk in
- Patient Phone in

Streaming
- Advice (Self care)
- Other Primary Care

Services
- Practice Pharmacist
- Nurse Assessment and Treatment
- GP

Destination
- Community Resource Team
- Home
- Mental Health Team

Registration & Clinical Screening
- Urgent Care Walk in Centre
- Emergency Department
Measuring vital signs

**Telephone Triage**

- Same day appointment with GP: 36%
- Appointment with Nurse: 27%
- Routine GP appointment: 7%
- Referral (e.g. optician, bloods etc): 3%
- Prescription/Sick Note: 6%
- Advice only: 18%
- GP Home Visit: 3%
- Emergency 999: 0%

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Mission Debrief (not 10 out of 10 but 7 of 9)

- **CIC**
  - Capacity
  - Rationalisation
  - Stability
- **Governance**
  - GPs as providers v GPs as commissioners
  - Indemnity arrangements for the CIC
  - Accountability of the CIC
- **Workforce**
  - Terms and Conditions
  - Support from HB
- **Procurement**
  - Modality: SLA/ES/Other
  - The potential size, and cost, of the bureaucratic overhead
  - Open book accounting
- **General**
  - Maintaining plurality of providers
LIVE LONG AND PROSPER.

Spock
STAR TREK